

**Bruce & Carole Derr**

6840 Fulton St.

San Francisco, Calif.

415 933-8081

5 May 2003

Alex Clark  
Hill & Company  
San Francisco, Calif.

Dear Alex:

I would like for you to know what a pleasure it has been working with you. This is our first home and the new experience was both delightful and educational thanks to you.

Carole and I feel that we were very fortunate to have met you at the open house and I am glad we chose you to work with. Be assured in the future when we are ready to look at the market again we will be calling, as well as referring any house hunting friends to you.

Thank you again for your market knowledge, sales skill, professionalism understanding, and patience during these past few months.

My very best regards,

A handwritten signature in black ink, appearing to read 'Bruce W. Derr', with a stylized flourish at the end.

Bruce W. Derr  
San Francisco, Calif.